



**Q757 – Supplier Corrective Action Request (10/07/24)**

The Seller agrees to provide a formal response to all Supplier Corrective Action Request (SCAR) issued by GD-OTS within the timeframe indicated on the SCAR. Formal response shall include a completed 5-why form or alternate root cause analysis tool, along with a completed 8D form. GD-OTS templates will be provided at time of supplier corrective action request. A supplier corrective action request guide can be obtained at the GD-OTS Supplier Resources & Quality Clause site ([Hydra-70 Quality Clauses \(gd-ots.com\)](https://gd-ots.com)).

Seller shall contact GD-OTS, when the material associated with a SCAR investigation has not been returned to the Seller, or if more time is required to adequately perform an investigation.

Failure to provide a formal SCAR response within the established timeframe shall adversely affect your supplier quality rating and may impact future procurements.